HRRH Doctors Honoured!

What’s Inside...

Redevelopment News

We’ve reached another milestone in our redevelopment project and site work on the Downsview campus is in full swing. Read more and see the photos on Page 2.

New Bariatric Appointment

Dr. Stephen Glazer is the new Medical Director of the Bariatric Program. Read more on Page 3.

Volunteer Appreciation

We’re not the only ones who appreciate the dedication and commitment of our volunteers. Learn more on Page 7.

Awesome Golf!

It’s almost time for the HRRH Foundation’s annual golf event. Sign up and support the campaign to build the new Humber River Regional Hospital. Page 12.

Dr. John Hagen (top) and Dr. David Mendelsohn were honoured for their expertise and medical leadership this spring. Read more on Page 4.
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Our New Home
Soon our vision will become reality as we design and build Ontario’s first digital hospital. It will be the most environmentally-friendly building of its size in Canada and will be equipped with the latest technology possible. Stay tuned for regular updates on our redevelopment here in Humber Monthly and on our website.

Remember: for the latest news, highlights, facts and stories about the redevelopment project, read Barb’s Blog at:

www.hrrh.on.ca/newmodel/barbblog.asp

As always if you want to get in touch, call or write to: redevelopment@hrrh.on.ca (416) 249-8111 ext. 2755
Dr. Hagen

Congratulations to Dr. John Hagen for receiving the University of Toronto Robert Mustard Mentorship Award in May! The Award honours a physician mentor who is devoted to excellence in clinical training, and who provides exemplary teaching, leadership and expertise to senior general surgery residents at the University of Toronto. The Award is voted on by these residents and Dr. Hagen was the inaugural recipient.

“Dr. Hagen is recognized throughout the city of Toronto as an individual with superior skills and foresight in the process of implementing minimally invasive surgical techniques. His surgical skill combined with his generosity of spirit and warm, unassuming manner have made him the ideal teacher for learners of all ages.” Dr. Andrew Smith, Bernard & Ryna Langer Chair, Division of General Surgery, University of Toronto

“I am where I am today because of the skills I learned from Dr. Hagen and the entire Humber River General Surgery Team.” Dr. Peter Scotland, Surgical Oncologist at North York General Hospital and Sunnybrook Health Sciences Centre

 Hats off to Dr. Hagen and thank you to the HRRH General Surgery Team for the excellent teaching and training they provide to students from across Canada and beyond!

Dr. Glazer

New Medical Director

In June, Dr. Stephen Glazer was appointed Medical Director of Humber River’s Bariatric Program.

Dr. Glazer will join with Dr. John Hagen, Surgical Director, to further refine and develop the Program. Since the implementation of the Bariatric Program, Dr. Glazer has been a key participant in working as a mentor of the multidisciplinary team.

Dr. Glazer is an Intensivist in the Finch site Intensive Care Unit and has been at Humber River since October, 2000.

When he’s not hard at work in his medical practice, Dr. Glazer has been known to tackle some of the toughest marathon running routes in North America. In fact, he’s the only doctor at Humber River to run the Boston Marathon. A challenge he completed in April 2009 in a time of three hours and twenty-eight minutes.

Best of luck in your new role, Dr. Glazer!

Dr. Mendelssohn

Keynote Honours

On June 16, Dr. David Mendelssohn delivered the keynote address at the annual Robert Uldall Academic Afternoon and Dinner. Dr. Mendelssohn is the first keynote speaker elected from the Toronto area in the event’s 13 year history. In attendance to support his achievement were many members of the Humber River Nephrology Department, as well as several nephrology specialists from the city of Toronto.

In his address, Dr. Mendelssohn presented his expertise on Evidence-based nephrology practice: our dream or our worst nightmare? As part of his discussion, Dr. Mendelssohn discussed a proposal for the future of nephrology and presented options for overcoming challenges such as funding.

The Robert Uldall Academic Afternoon and Dinner is an event that honours the contributions and achievements of the late Dr. Uldall – the first doctor to train a patient to self-administer dialysis treatment at home during the night.

Congratulations Dr. Mendelssohn!

AGM

New Board Chair

On Tuesday, June 15, Humber River held its Annual General Meeting before HRRH staff, physicians, volunteers and community members. During the meeting, the audience was briefed on many of the year’s highlights, accolades and achievements from across our organization. Chief Operating Officer Barb Collins also shared news about our redevelopment project; the current work happening at the Downsview campus and the timelines for building our new home. At the end of the meeting, outgoing HRRH Board Chair Norman Naumoff was honoured for his outstanding commitment and dedication to our hospital. Norm will continue his contributions as Past-Chair. Humber River extends best wishes to James O’Sullivan as he assumes the role of Board Chair. James has been an HRRH board member since June 2006. Best of luck to James in his new position.

Thank you to all staff, physicians and volunteers who attended this year’s AGM!
Humber River is continuing to make important information more accessible for staff, physicians and volunteers. iHumber is now the first stop for anyone looking for information on Emergency Codes and the Workplace Hazardous Materials Information System (WHMIS).

Having a complete WHMIS database online means everyone has access to the most up-to-date information on the chemicals and materials used in all departments throughout the hospital. Finding information on any specific chemical, for example hand sanitizer, is now easier due to a quick and versatile search function. You can search by the name of a chemical or product or by unit.

With Accreditation fast approaching, it’s very important that all staff, physicians and volunteers know exactly where and how to obtain this information. To access these valuable resources, log on to the HRRH Intranet SSO; click on the “Emergency Codes” link or the “WellNet MSDS Site” link located on the menu on the iHumber home page. If you have any questions, please do not hesitate to ask your manager.

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- The latest medical technologies in imaging, patient monitoring, anaesthesiology and ultrasound
- Cutting edge patient flow and capacity management solutions
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The Showcase also featured a special presentation focusing on GE’s ‘Healthymagination’ initiative: A global commitment to creating better health for more people.

The event was very well attended and many HRRH staff and physicians gave their feedback to GE Healthcare. Thank you to GE and our Medical Imaging Department for working together to organize this event and introduce Humber River to the different technologies available from GE.

What is Accreditation?

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What is Involved in the Accreditation Process?

Every 3 years, Accreditation Canada evaluates our services against national standards. They do this through the Qmentum program (“Q” for Quality and “mentum” for momentum). This includes:

- An online self-assessment
- Organization-wide surveys on Worklife and Patient Safety
- Action planning for improvement
- An on-site survey by Accreditation Canada Surveyors, using their “tracer” approach
In the Spotlight - Visnja Getaldic

Congratulations to Visnja Getaldic for completing 40 years of service at Humber River!

Visnja’s journey began in 1969 when she immigrated to Canada from Zagreb, Croatia. An eager and talented 20-year-old, she quickly found a home for her skills – obtained at Zagreb’s Institute of Medical Technology – at the Keele Site in transfusion medicine. Visnja spent six months there before she moved to Haematology to continue her work with complete blood counts and smears. From there she found a permanent home in Chemistry, where she became a Senior Technologist.

She transferred to the Church site in 2000, where she assumed the role of Charge Technologist in Chemistry in 2002.

Over the years, Visnja has worked with many staff and physicians and achieved many personal goals, including helping to initiate a standardized lab process across all three of our sites in 2002. She has also learned a lot along the way.

“I love the teaching aspect of my role at Humber River. I can actually transfer my knowledge to others and really enjoy sharing my experience with staff.”

But the most inspiring part of her 40 years at our hospital has been the people that have helped her to get where she is today.

“Dr. Alan Medline has been an unbelievable mentor and a good friend. He is great to work with and recognizes everyone’s contribution to the team. I thank him for his guidance and inspiration all these years.”

“T also want to say a special thank you to Mary Latter for her support and friendship throughout the years. I can walk into her office anytime and talk to her about anything; that means so much.”

While Visnja’s thank you list is a long one, so is her file of compliments for Humber River and her role at the hospital.

“The bottom line is that I really enjoy what I do here. I love the people; I love that my job makes a difference in someone’s life every day; and I feel proud to be delivering quality results that I know our hospital depends on. Time flies when you like the job you are doing. I never thought 40 years would go by this fast.”

Congratulations to Visnja on this tremendous accomplishment. We wish you continued success and happiness at Humber River!

Green News

Green Commuting is Smart

Thank you to Humber River staff, physicians and volunteers who are reducing greenhouse gas emissions and helping to make their commute to work more enjoyable.

Recently, our hospital partnered with Smart Commute – an initiative of Metrolinx and the municipalities in the Greater Toronto and Hamilton Area – who is encouraging everyone to explore different commuting choices like carpooling, cycling and public transit.

During the week of June 14 -18, Humber River registered in Pollution Probe’s Clean Air Commute 2010. Staff, physicians and volunteers logged on to http://hrrh.carpoolzone.smartcommute.ca/en/my/ and made a diary entry detailing the ways they’re making their commute to work more environmentally friendly.

Those who participated were entered into a prize draw.

Congratulations to the winners:

Janice Douglas – Church Purchasing – GPS Navigation System

Marcia Howell – Church Health Information Services – iPod Nano

Elena Pintilie – Finch Surgical Program - $50 Gas Card

Let’s be smart, improve air quality and reduce greenhouse gas emissions together!

Occupancy Sensors Saving Energy

Humber River remains committed to saving energy in all areas of the hospital. Recently, Brad Achtenberg, Co-Chair of our Green Committee, came up with the idea to install occupancy sensors in our Church and Finch site cafeterias. These sensors can determine when the cafeteria and serving areas are not in use and therefore automatically turn the lights on and off at the appropriate times.

Also new to the Church site cafeteria is a day lighting controller. This is a sensor that recognizes the lack of sun at particular times of the day in the cafeteria. The sensor automatically adjusts the lights according to how much natural light appears throughout the day. This is called daylight harvesting.

Thanks to these two initiatives, our hospital is not only saving money but we will save over 17 metric tonnes of carbon dioxide and almost 5 tonnes of carbon across our organization in the next 10 years.

Thank you to Brad and the Green Committee for helping us to further reduce our carbon footprint.

“The Green Committee is always looking for ideas and new members. For more information please get in touch: yourgreenideas@hrrh.on.ca
The Volunteer Association's Annual General Meeting took place on Tuesday, June 8 at Paradise Banquet and Convention Centre. Twenty-five volunteers received service awards ranging from five to thirty-five years of service. Six volunteers were also honoured with Special Recognition Certificates for their exceptional contributions to the success and growth of the Association. During the evening, Mirella Quattrin was honoured for her leadership as President of the Association for the last two years. Mirella now assumes the role of Past President. Best wishes to Pauline Kishimoto, the new President of the Volunteer Association!

Congratulations to the following HRRH volunteers who received 2010 Ontario Volunteer Service Awards: Ed Bielawski, Edvige Canova, Rosetta Foresto, George Funnell, Mary Lou Hurley, Malarvily Krishnamoorthy, Mary LeGrow, Jenny Londry, Eleanor Molleur, Anne Noake, Vidita Pande, Maria Percewicz, Marilyn Pollock, Don Taylor, Jenny Skingley and Ruth Watson.

Volunteers received their awards in a ceremony at the Arcadian Court on Wednesday, June 16. Awards were presented by the Honourable Eric Hoskins, Ontario’s Minister of Citizenship and Immigration.

If you haven’t already noticed, our Church site gift shop has re-opened! Stop by and check out the new decor and merchandise!

On Saturday, June 12, our volunteers held a garage sale to raise money for Humber River. Over $850 was raised and will go towards the purchase of capital equipment for our hospital. Thank you to our volunteers for organizing this event and to the many staff, physicians, volunteers and members of our community who donated goods to the sale.

Thank you for your dedication and commitment to our hospital!
Humber River Regional Hospital

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Thank you to our volunteers for your on-going commitment and contributions to our hospital!
Humber River Regional Hospital

Recognized and thanked for their continued support and contributions toward
Operating Officer, shared exciting news and updates about our redevelopment
Annual Donor Reception. During the event Barb Collins, HRRH Chief
members and hospital staff at the Weston Golf & Country Club for our
On Thursday, June 24, over 140 donors gathered with Foundation Board
Thank You to Our Donors

5th Annual Wheels for Wellness!

Mike Wholesale Meats, volunteers
sponsors, including Pizzaville and
face-painting, and toys sponsored by
Steel Band”; a relaxing massage
entertainment from “The Pan Fantasy
centre and great food throughout the
day. Many children had fun at the
Kids Zone, with jumping castles,
face-painting, and toys sponsored by
Spin Master. Thank you to all our
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Mike Wholesale Meats, volunteers
and participants for taking part in our
5th Annual Wheels for Wellness!

Thank You to Our Donors

On Thursday, June 24, over 140 donors gathered with Foundation Board members and hospital staff at the Weston Golf & Country Club for our Annual Donor Reception. During the event Barb Collins, HRRH Chief Operating Officer, shared exciting news and updates about our redevelopment project, including a virtual tour of the new campus.

The evening featured live music and refreshments and all donors were recognized and thanked for their continued support and contributions toward our new hospital.

Bowlerama Fundraiser

On Friday, May 14, students from Weston Collegiate High School hosted a bowling tournament at Bowlerama Centre in Etobicoke in support of Humber River’s new hospital. Over 30 people, including Humber River staff Joyce Agostino and Marcella DiCarlo came out to enjoy an evening of good bowling and lots of fun! Special thanks to Aishah Chaudhry, Asher McKenzie and Samantha Prasad for all your hard work and tremendous support.

“It was so heart warming to see how much these girls are loved by their peers. They put their hearts and souls into organizing this event. There was a huge turnout for the girls; Joyce and I attended and we had a great time. I can’t say enough about them. Wow!”

- Marcella DiCarlo

Al Palladini Education Scholarship Recipients

The Al Palladini Education Endowment Fund Selection Committee distributed $25,000 to the following award recipients in support of their healthcare-related education:

Staff Members: Arlene Ambrose, Cara Noble, Carmel Veloso, Clifford Bassey, June London-Mason, Romina Ahrari, Saima Qureshi, Timothy Makanga, Tina Colarossi, Treatha Ebanks, and Wei Liu

Children of Staff Members: Alicia Smellie, Charnelle Taylor, Danielle Gray, Emma Gibson, Eunice Leung, Heather Pangilinan, Jason Wilda, Rofelyna King, Samantha Mercieca, Samiksha Singh, Shayan Sharafi, Sundus Subzwari, and Yisheng Cao

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Congratulations to Visnja on this tremendous accomplishment.

The legacy of our long-time Foundation friend Al Palladini continues to benefit the hospital and the community.

Green News

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http://cweb02/intranet/accreditation
I finally got my first sobriety, and I am still working.

I have also been smoke-free for just over a year. I am still working.

I have been told my whole life that my veins are difficult to access, but I have always been able to draw blood. Normally, getting blood is a minor torture process. Not so this time. Dr. Glazer made it seem like she was tying her shoes. I was very impressed and appreciated her skill.

I get a lot of blood taken on a regular basis. I have only ever in my entire life experienced one other professional who has taken my blood without any fumbling, struggling or discomfort. Simple, quick and painless.

If I could have her take my blood for the rest of my life, I would do so in a heartbeat. I have been told my whole life that my veins are difficult to access, but I have always been able to draw blood. Normally, getting blood is a minor torture process. Not so this time.

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I am sure that a lot of people take the time to care about each other. This is what I appreciate about these women. I am sure that a lot of people take the time to care about each other. This is what I appreciate about these women.
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My Compliment, Suggestion or Concern is about...
(please describe your experience)

I am so happy I kept good services from the labor to the room thanks for all of you.

My Compliment, Suggestion or Concern is about...
(please describe your experience)

The staff was very kind and nice to do a very good care of me and my daughter.

April 27, 2010,
Humber River Regional Hospital,
100 Humberwood Blvd.
WINDSOR, ON N8W 1M8
Attention: Auditing and Care Giving Staff

My compliments to you for a job well done after my birth on April 4, 2010. My first was admitted to the 6th floor and then transferred to the 4th floor.

I would like to thank all those who had a part to play in this medical center in discussions while giving birth to this amazing baby. My visits and telephone contacts were timely with care given on the 3rd floor.

Special thanks to Dr. Chen for taking care and the nurse and physician for giving the baby a check-up. Dr. Hirschman was helpful during the long visitation. I wish all the staff all the best and wish special thanks to Dr. Hirschman, Jennifer Thompson, Dr. Muir, Tamas Lepko, Susan, Dr. Duff, Lorraine, and all the support staff at Humber River Regional Hospital.

Yours sincerely,
Welcome Aboard!

**Rueben’s Message...**

Rueben Devlin, M.D.
President & CEO
Humber River Regional Hospital

The month of June is always an exciting time to be at Humber River. It’s a time when we highlight many of your achievements; come together in support of our hospital events and celebrate what we as a team have accomplished in the last year. This past June was no exception.

At our Annual General Meeting, we expressed our gratitude to Norman Naumoff, our Board Chair, as he stepped down from this position after three years. Norm will continue to provide us with his outstanding leadership and guidance in the role of Past-Chair. Humber River is proud that James O’Sullivan has been appointed as the new Board Chair for our hospital. James has been a board member since 2006 and I am confident that his knowledge and experience will benefit all of us as he takes on this new position.

Our AGM was also an opportunity to discuss our redevelopment project and update everyone on the success we’ve achieved so far. Barb Collins shared news about the latest developments on the Downsview campus and showed photos of the construction activity currently happening on the site. This is exciting news and follows an important decision by Toronto City Council at the end of May granting us final approval to Amend the Zoning By-Law application that will allow for the development of our new hospital on the campus at Keele Street and Highway 401. If you missed the AGM, please stay tuned for redevelopment updates from Barb and her team throughout the summer. These highlights are the beginning of so many important and noteworthy events to come in the next several months.

An integral part of realizing the dream of our new hospital and making it a reality is the support we receive from our Foundation. At the end of June, our Foundation held their fifth annual Wheels for Wellness event at Seneca College, King Campus, in support of our redevelopment. Every year, many of you come out to support this family-friendly event that brings together our staff, physicians and volunteers with our community sponsors, partners and friends. Whether you’re participating as a walker or cyclist, it’s a great way to exercise while supporting our hospital.

Before the event, we asked you for your support and participation. Thank you for listening and for your generous contributions; for standing behind our Foundation and donating to Humber River’s future. Support for our future starts from within — with all of us — and together we can make a difference.

Recognizing the efforts of our staff, physicians and volunteers is important. But regardless of the achievement or the event, every day we walk through our hospital doors with the same goal: to provide the best care to our patients, their families and our community. Thank you for your hard work, Humber River and congratulations on your accomplishments so far this year.

Have a safe and enjoyable summer,

Rueben

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**Editor’s Note**

On behalf of the Public and Corporate Communications Department I’d like to thank all of you for sending us your story ideas so far this year. Thanks for making Humber Monthly a success. Have a great summer!

Sarah Quadri Magnotta

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**Humber Monthly** is dedicated to providing staff, physicians and volunteers with news about Humber River Regional Hospital, its people, services and programs. For more information, visit us online: www.hrrh.on.ca

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**Welcome Aboard!**

**JUNE**

Julian Alexander Barkin, Peeru Brar, Stacy Galas, Flor Gonzalez, Juliane Hibbert, Randolph Hill, Stephanie Hood, Derek Hutchinson, Pawan Jhanji, Michelle Kaplan, Katrina Magaling, Horia Mansuri, Diana McQueen, Annette Mulkajer, Chukwuma Nwanunobi, Trina Renaud, Trina Russell, Christina Shewbarran, Una Paulette Whyte, Camille Wilson, Juan Yao, Yvonne Wright

Humber River extends warm wishes to our new employees who participated in the June 7th and 8th Orientation Program.

We wish you lots of success and happiness in your new careers!

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**Humber River’s First Digital Hospital!**

Tee FORE for Humber’s Future.
Monday, August 23, 2010
Thornhill Golf & Country Club

Help Build Ontario’s First Digital Hospital!

A fundraiser to benefit:

Humber River Regional Hospital

**Humber Region’s Annual Golf Tournament**

**Awesome Golf!**

The month of June is always an exciting time to be at Humber River. It’s a time when we highlight many of your achievements; come together in support of our hospital events and celebrate what we as a team have accomplished in the last year. This past June was no exception.

At our Annual General Meeting, we expressed our gratitude to Norman Naumoff, our Board Chair, as he stepped down from this position after three years. Norm will continue to provide us with his outstanding leadership and guidance in the role of Past-Chair. Humber River is proud that James O’Sullivan has been appointed as the new Board Chair for our hospital. James has been a board member since 2006 and I am confident that his knowledge and experience will benefit all of us as he takes on this new position.

Our AGM was also an opportunity to discuss our redevelopment project and update everyone on the success we’ve achieved so far. Barb Collins shared news about the latest developments on the Downsview campus and showed photos of the construction activity currently happening on the site. This is exciting news and follows an important decision by Toronto City Council at the end of May granting us final approval to Amend the Zoning By-Law application that will allow for the development of our new hospital on the campus at Keele Street and Highway 401. If you missed the AGM, please stay tuned for redevelopment updates from Barb and her team throughout the summer. These highlights are the beginning of so many important and noteworthy events to come in the next several months.

An integral part of realizing the dream of our new hospital and making it a reality is the support we receive from our Foundation. At the end of June, our Foundation held their fifth annual Wheels for Wellness event at Seneca College, King Campus, in support of our redevelopment. Every year, many of you come out to support this family-friendly event that brings together our staff, physicians and volunteers with our community sponsors, partners and friends. Whether you’re participating as a walker or cyclist, it’s a great way to exercise while supporting our hospital.

Before the event, we asked you for your support and participation. Thank you for listening and for your generous contributions; for standing behind our Foundation and donating to Humber River’s future. Support for our future starts from within — with all of us — and together we can make a difference.

Recognizing the efforts of our staff, physicians and volunteers is important. But regardless of the achievement or the event, every day we walk through our hospital doors with the same goal: to provide the best care to our patients, their families and our community. Thank you for your hard work, Humber River and congratulations on your accomplishments so far this year.

Have a safe and enjoyable summer,

Rueben

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**Editor’s Note**

On behalf of the Public and Corporate Communications Department I’d like to thank all of you for sending us your story ideas so far this year. Thanks for making Humber Monthly a success. Have a great summer!

Sarah Quadri Magnotta

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**Humber Monthly** is dedicated to providing staff, physicians and volunteers with news about Humber River Regional Hospital, its people, services and programs. For more information, visit us online: www.hrrh.on.ca

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