



## RESIDENCE LIFE

Residence Life supports students living in York University residences by creating safe, welcoming and inclusive communities. Residents are encouraged to speak with staff when they return from the hospital to check-in, receive support and guidance towards campus resources. Students living in the York Apartments may also contact Residence Life including Community Life staff. For more info, visit [reslife.yorku.ca](https://reslife.yorku.ca).

## RESIDENCE DONS

Dons are trained and knowledgeable peer advisors who can help answer questions about university life, academics and living away from home. Dons are there to make residents feel welcomed and safe within the community.

## RESIDENCE LIFE COORDINATORS

Residence Life Coordinators are professional staff that oversee student life in each residence including educational programs, support, community and conduct. They are happy to offer support and help make the residence experience a positive one.

## CONTACT

Residence Don, Don on Duty or  
Residence Life Coordinator

Tel: 416-736-100 Ext: 40052

Email: [reslife@yorku.ca](mailto:reslife@yorku.ca)

Please note that while all of these offices provide assistance related to some aspects of crises, in the event that there are *immediate concerns about the safety* of oneself or others, those involved should call *911* or go to the nearest hospital emergency unit.

# HELPING YORK UNIVERSITY STUDENTS RETURN TO CAMPUS FROM HUMBER RIVER HOSPITAL (HRH)



## COMMUNITY SUPPORT & SERVICES

The Community Support & Services Unit includes The Office of Student Community Relations (OSCR) and the Centre for Sexual Violence Response, Support & Education (The Centre).

**OSCR and The Centre support students impacted by critical incidents, facing personal crises or multiple complex issues.**

The main goals of OSCR/The Centre are to:

- provide support for incidents such as critical illness or injury of a student, student death, attempted suicide and sexual violence;
- advocate for students to secure the following types of supports: academic accommodations, financial assistance, stop-outs/leaves, emergency housing, referrals to counselling services and social service agencies;
- assist with decision-making and navigating University processes.



### CONTACTS

#### Office of Student Community Relations (OSCR)

W128 Bennett Centre for Student Services  
York University  
Tel: 416-736-5231  
Fax: 416-736-5565  
Email: [oscr@yorku.ca](mailto:oscr@yorku.ca)

#### The Centre for Sexual Violence Response, Support & Education (The Centre)

301 York Lanes  
York University  
Tel: 416-736-5211  
Fax: 416-736-5202  
Email: [thecentre@yorku.ca](mailto:thecentre@yorku.ca)

**M-F: 8:30am-4:30pm**  
Summer Friday closing 3:30pm



## STUDENT COUNSELLING & DEVELOPMENT (SCD)

Undergraduate students who are currently enrolled in courses and all graduate students are eligible for crisis sessions and for an intake. Further services are offered as appropriate.

### CRISIS INTERVENTION SERVICES

SCD crisis intervention services are designed to assist students who are experiencing such things as suicidal ideation, current or recent trauma, severe psychological difficulties, or overwhelming emotional distress.

For a crisis session come to SCD reception and indicate that you need to see a Counsellor right away. You will usually be seen within 30 minutes.

### COUNSELLING/PSYCHOTHERAPY SERVICES

Short-term counselling is available for a wide range of issues and concerns. If a given issue/situation is clinically or ethically beyond our mandate/scope we may direct you to another resource.

Come to SCD to book an intake appointment. For further information, visit our website at [counselling.students.yorku.ca](http://counselling.students.yorku.ca).

**N110 Bennett Centre for Student Services**  
**Tel. 416-736-5297**  
**M, W-F: 9am-4:30pm; T: 9am-7pm**

[counselling.students.yorku.ca](http://counselling.students.yorku.ca)