## **Evaluation of an Assess and Restore Program for Hospitalized Frail Older** Adults

Beatrise Edelstein, Jillian Scandiffio Humber River Hospital, Toronto, Canada

#### INTRO

- Hospitalized older adults are at risk for functional decline that could become permanent
- Assess and restore models have been developed to prevent this decline and reduce the associated healthcare burden
- Humber's Elderly Assess and Restore Team (HEART) is a mobile program in which rehabilitation clinicians provide patients  $\geq$ 65 years with daily therapy and post discharge supports to facilitate safe return home

**Objective:** Evaluate the success and sustainability of the HEART program

### **METHODS**

- Electronic health records were examined to compare length of stay between HEART patients and eligible non-participants from September 2018 - March 2020
- A cost analysis was performed using these differences in length of stay
- Bigger And Hospital Allied Health staff perceptions of the program were gathered through focus groups and surveys

### RESULTS

- HEART patients had a decreased length of stay compared to similar non-participants (M = 7.4 vs 12.1 days)
- 2680 bed days saved, translating to approximately **\$2.49 million** in savings
- Only 3.8% of Allied Health staff felt that it was not a valuable addition to the hospital and only **12.9%** felt that the program did not provide benefit for discharge
- HEART staff felt that the program provided patients with a range of physical and psychosocial benefits

### DISCUSSION

- The HEART program is supported by staff and optimizes hospital resource utilization
- Other hospitals should consider the implementation of an assess and restore model

#### FINANCIAL DISCLOSURE

Humber River Hospital Foundation





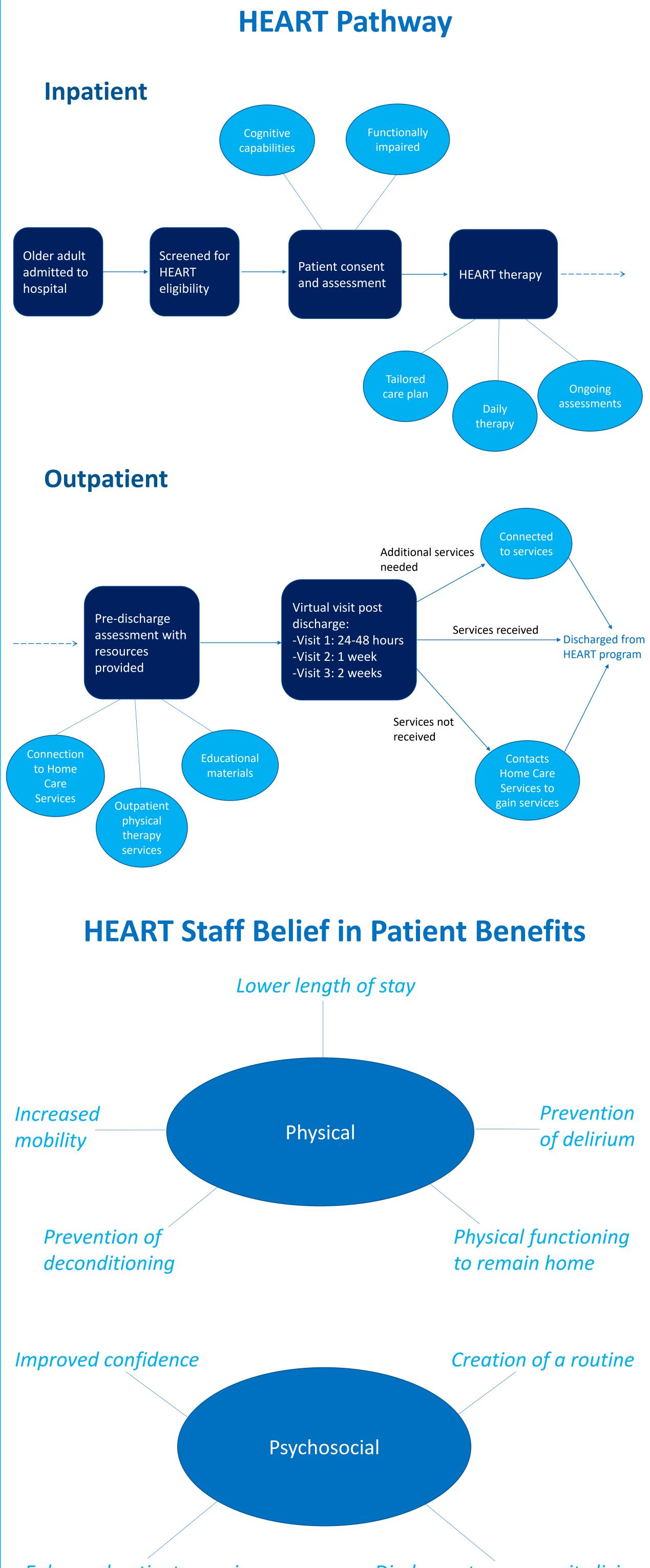


# The HEART program demonstrates high staff satisfaction and provides return on investment.









Enhanced patient experience

Discharge to community living