



A message from our President Mirella Quattrin

Greetings!

After a long winter, thankfully Spring has finally arrived. Please take the time to enjoy the sunshine, tulips sprouting, and flowering trees blooming. With a few COVID restrictions easing in the hospital, we are starting to see more traffic and, with some normality returning, we hope to see more volunteers feeling comfortable enough to return to their services.

Thank you to Louisa and her team for arranging Volunteer Week Celebrations with games and prizes in appreciation of our volunteers. Also organized was a tour of the Command Centre. I hope you had a chance to see the Perinatal Tile Welch Allyn Monitor purchased by the Volunteer Association.

At our AGM last year, we pledged the following: a Virtual Reality-Orthopaedic Education, Precision OS Headset and Software, and a Perinatal Tile in the Command Centre Welch Allyn Monitor for a total of \$227,500. At our upcoming AGM on June 22, we will be completing that pledge with the remaining donation of \$75,500. We have asked Senior Team Management to supply us with a Wish List so that we may commit to another pledge to purchase Capital Equipment for the years 2022/2023. At the AGM we will also be giving the hospital a yet-not-determined donation towards the new pledge.

The past year has been incredibly challenging for fundraising. The following are some of the revenues earned: Kindness Cart \$18,986, Breast Pump Rentals \$7, 835, Chocolate Bars (Vaccine Clinic) \$52,210, Holly Fair Sale \$5000., Spring Shoe Sale \$9,647, Isolette Program \$9,322, Mother's Day China & Crystal Sale \$2,300, and the Vendor program \$22,760 (Sept./21 to Mar./22). Donations were received from the Co-Operators Insurance \$3,000. and our Anonymous Scholarship donor \$6,000. Thank you to our donors for their continued support.

Please see more information on our AGM and Scholarships in this issue.

The Volunteer Association's donations to the hospital from Apr. 1/21 to Mar. 31/22 were as follows: Rent-Gift Shop and Tim Hortons \$252,756, Mental Health-Wilson site \$1,000, RCC-Finch-site \$500, RCC-Church site \$500, and Coffee Vouchers for Volunteers \$6,083. Congratulations to our Tim Hortons team. The Tim Hortons Kiosk was recognized with a Platinum Award due to being in the top 3% highest scores in the country in the non-traditional group for cleanliness, food safety, and overall satisfaction.

Hope to see your smiling faces walking the halls of our hospital soon.



Coming Events

**ANNUAL
GENERAL
MEETING**
Wednesday
June 22
9:30 am
Auditorium
Level 3
Followed by a
luncheon
(see ad inside)

FALL SHOE SALE
September 26 – 28
Auditorium
Level 3

*No one is more cherished in this world than someone who
Lightens the burden of another.*

At the beginning of each HRH Volunteer Association Board meeting, the Volunteer Mission Statement is read:

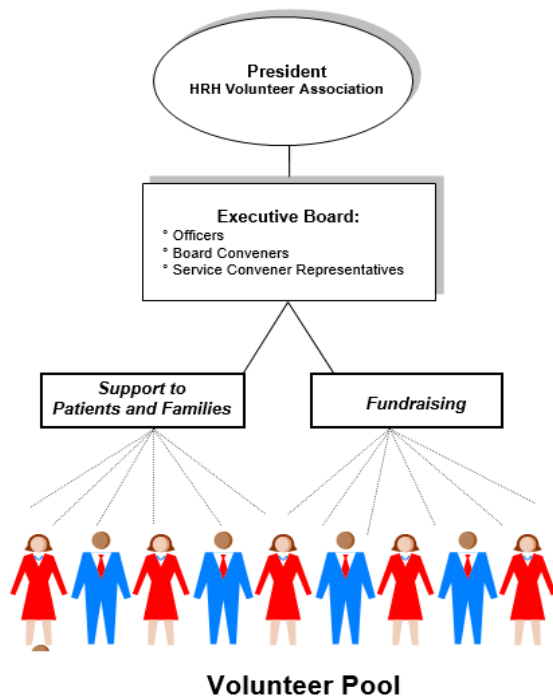
The Humber River Hospital Volunteer Association encourages community partnership with the Hospital

- 1. By providing care and comfort to patients and their families.**
- 2. By raising funds to be used for the betterment of the Hospital.**

HRH Volunteer Association Flow Chart

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ACCOMPLISHING THE MISSION



The Annual General Meeting

June 22 @9:30

Invitations recently were sent out to all active volunteers who have completed six months or more of service and therefore are members of the Association. The structured part of the meeting will last about one and a half hours and include the election of the new executive board members, and long service awards. The rest of the meeting will include a boxed lunch and an opportunity for some social interaction. Confirm your attendance with Volunteer Services at volunteers@hrh.ca or call 416-242-1000 extension 82856. The slate of officers can be found on the last page of this newsletter.

WHERE DO WE FIT IN?

Many volunteers are confused about who the Volunteer Association is. Excerpts from the mission statement of each group affiliated with the hospital are shown in italics below and may help to clarify the roles of the three groups that function at Humber River Hospital.

1. **Humber River Hospital** is led by a Board of Directors consisting of professionals who set and monitor standards of performance of staff and the hospital in general. The Chief Executive Officer (CEO) and the Chief Operating Officer (COO) are responsible to the board. Barb Collins is the CEO.
"Working together to deliver innovative and compassionate healthcare in our community."
Volunteer Services staff are employed by the hospital and have the responsibility of recruiting, interviewing, training, and assigning new volunteers to services throughout the hospital. Louisa Ceci is the head of Volunteer Services.
2. **Humber River Hospital Foundation** consists of professional fundraisers led by a CEO and directed by a board of volunteers from the community. The current CEO is Sandra Sualim.
"Inspire financial support for Humber River Hospital as it uses technology and innovation to reinvent patient care."

Canada Helps

We are a charity. Last year, we received some very generous donations from supporters. Until now, all donations had to be in cash or cheque because we had no other system in place. We have recently registered our charity with Canada Helps, which is a charity that supports all Canadian charities and is a destination for donating and fundraising online. They automatically transfer money into our account and issue tax receipts. We are currently in the process of fleshing out our profile on the site.



Slate of Officers: 2022-2023 to be voted on at the AGM

<u>Executive Board</u>	<u>Committees</u>
President: Mirella Quattrin	Constitution and By-Laws: Erane Bocking
Past President: Pauline Kishimoto	Finance: Marianne Iozzo
Executive Vice-President: vacant	Fundraising and Social: Patricia Sawchuk
Vice-President: Doreen Bocking	Gift Shop Liaison: Pauline Kishimoto
Executive Secretary: Jane Mueller	Membership: Joyce Conway
Executive Treasurer: Marianne Iozzo	Public Relations: Pauline Kishimoto
Members-at-Large: Fidel DiCaro	Nominating: vacant
Wendy Kaltainen	Advisor to the Executive Board: Rita Sanford
Karen McNamara-Mucha	
Liz Pedzinski	

Another Wonderful Shoe Sale: March 28 - 30

The March 2020 shoe sale was the first fundraiser to be cancelled due to COVID-19. After a two year pause, the Humber River Hospital staff and volunteers were eager to come out to look for bargains this year. This was our eighth shoe sale and the most successful sale to date. We sold more than \$50,000 worth of shoes. Not only was there a wide selection of women's shoes, but this time we received a lot of men's dress shoes and children's running shoes. There were a few outside visitors but most of the support came from inside the hospital. The sale hours of 7:00 am to 6:00 pm maximized staff participation. Thank you, Bridget Miller, for making this work. And thank you Bob Edwards for again giving up part of your Sunday. Our profit was almost \$10,000. The set-up crew gave up several hours on Sunday, March 27 to load the shoes into the racks and set up the auditorium. Volunteers helped with the check out table and with keeping the displays neat. Many thanks to our co-op students who were wonderful and helped us pack up all the unsold stock on Wednesday afternoon. Miller Shoes has become a great supporter of Humber River Hospital Volunteer Association. They will be back in September with more shoes.



The loading crew



Mother's Day Sale

The Mothers' Day sale of china and crystal was held on Thursday, May 5 near the Portals of Care. There were eight full tables of china and crystal donated to the Association over the last three years. The most recent sale was May, 2019. We brought it \$1,800 during the five hour sale. In addition, some items were recently sold on consignment or through Facebook Marketplace for an additional \$500. The name of anyone who spent \$30 or more was entered into a lucky draw for a gift package containing items from our Gift Shop. The package included a tea cup with strainer, a journal, and a Mothers' Day chocolate. Congratulations to Sue Somers (a staff member) who was our winner. Thank you to all members of the fundraising committee who came out for this event. Donations for this sale are accepted at any time. Let your families and friends know that we have a market for vintage china and crystal and that the money goes directly to purchase hospital equipment.



The Mainstream is a publication of the Humber River Hospital Volunteer Association

Executive Board: Mirella Quattrin, *President*; Pauline Kishimoto, *Past President*; Lorraine Cavion, *Executive Vice President*; Marianne Iozzo, *Vice President*; Jane Mueller, *Executive Secretary*; Rita Sanford, *Executive Treasurer*; Doreen Bocking, Fidel Di Caro, Liz Pedzinski, *Members-at-Large*.

Committees: Erane Bocking, *Constitution and By-Laws*; Rita Sanford, *Finance*; Patricia Sawchuk, *Fundraising*; Joyce Conway, *Nominating*; Pauline Kishimoto, *Gift Shop and Public Relations*.

Newsletter Editorial Committee: Pauline Kishimoto, Mirella Quattrin, Louisa Ceci, Rita Sanford.