

UNLOCKING THE GIFT OF LIFE: PROCESS REVIEW OF DONATION AFTER DEATH BY CIRCULATORY CRITERIA

Kimberly Macias RN, BScN, MN; Claire Wilkinson RN, BScN, MN; Ronak Gandhi RN, BScN, MN; Suzi Laj RN, BN, MHS; Roland Cruz RN, BScN; Dr. Sanjay Manocha MD, FRCPC

DESCRIPTION

Ontario Health (Trillium Gift of Life Network [TGLN]) recently released updates to the Donation After Death by Circulatory Criteria (DCC) policy. Humber River Health (HRH) reviewed the current organizational DCC policy, and revised it with the input of Ontario Health (TGLN). To obtain feedback for the implementation of the revised policy a tabletop exercise was conducted with leadership teams from relevant departments. The feedback and input obtained was used to streamline the DCC process across the organization, ensuring appropriate utilization of the different multidisciplinary roles and client and family centered care.

OBJECTIVE

To ensure a safe and effective DCC process which aligns with Ontario Health (TGLN) guidelines.

ACTIONS TAKEN

Stakeholder engagement and feedback was obtained through a tabletop exercise to review the revisions to the HRH DCC policy. Relevant departmental leadership followed the path of a patient undergoing DCC from the Intensive Care Unit to the Operating Room. This exercise allowed for input from stakeholders to streamline the DCC process, as well as gain feedback for successful implementation. Plan-Do-Study-Act cycles were used in order to integrate the revisions to the DCC policy into the current workflow.

SUMMARY OF RESULTS

Feedback received after the tabletop exercise:

- 100% of respondents agree that the presentation was clear, concise, and easy to follow.
- 100% of respondents found that the tabletop exercise allowed for more in depth understanding of the stakeholder's roles and responsibilities during the DCC process.
- Comments include:
 - Extremely well done
 - Handouts/folders were informative and a great take away
 - Key points brought forward by the team and good discussion
 - Good stakeholder engagement and input

LESSONS LEARNED

Active engagement from key stakeholders play a critical role in the process of updating policies to align with new guidelines.



- Verbal feedback was used to finalize the DCC policy, process, and order set.
- Written feedback was used to understand the usefulness of the tabletop exercise and walkabout.
- Written feedback will be used to guide roll out initiatives with the relevant unit staff.

- The changes brought forward by Ontario Health (TGLN) were reviewed by the Intensive Care department and the Ontario Health (TGLN) lead.
 - A plan was developed for the implementation of the changes and the dissemination of new information.

- Verbal feedback during the tabletop exercise and walk about was obtained in order to update and finalize changes to the DCC policy and process.
- Written feedback was obtained after the tabletop exercise to identify opportunities for improvement to the process prior to rollout to the staff members of the different departments.

- Based on the changes to the policy, a tabletop exercise was performed with the Intensive Care and Surgical department leadership teams.
- After the tabletop, leadership teams from both departments participated in a walkabout to follow the path of potential patients undergoing DCC.

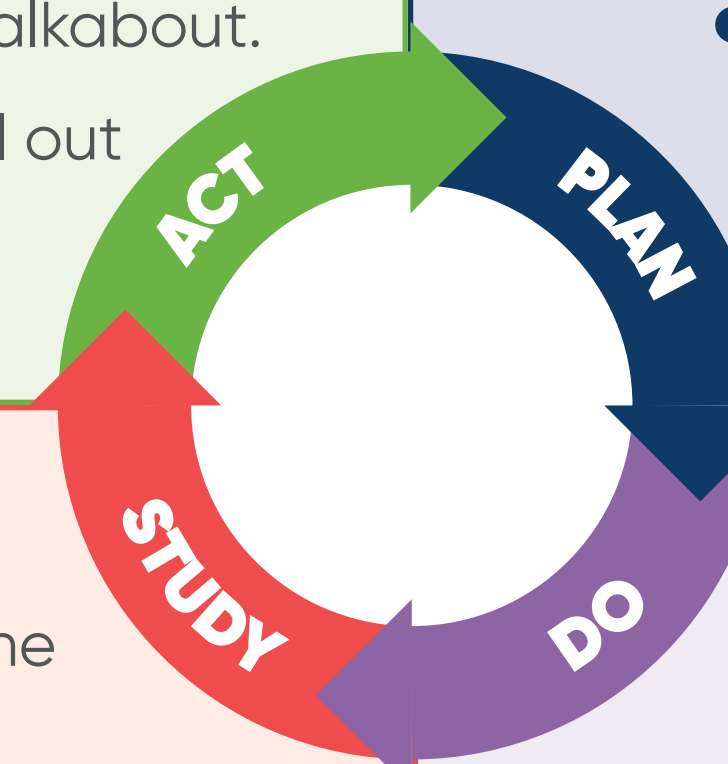


Figure 1. PDSA Cycle



Figure 2. Tabletop & Mock Simulation Walkabout with the Intensive Care Unit and Surgical Teams.