A COLLABORATIVE APPROACH FOR THE IMPLEMENTATION OF ELASTOMERIC INFUSOR PUMPS IN CANCER CARE CLINIC

Humber River Health Lighting New Ways in Healthcare

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DESCRIPTION

Patients receiving cancer systemic therapy with chemotherapy drug Fluorouracil (5FU) have a portion of the treatment protocol administered as an intravenous (IV) continuous infusion in the home setting. Humber River Health (HRH) has been collaborating with Home and Community Care (HCC) for specialized oncology trained home care nurse to start and disconnect 5FU infusions using Continuous Ambulatory Drug Delivery (CADD) pumps. From January 2022 to May 2023, recurring challenges with supply and drug delivery, home care nurse staffing resources, and CADD pump infusion related issues resulted in 15 patient safety incident reports requiring follow-up investigation.

OBJECTIVE

To use a collaborative approach to improve infusion safety with Elastomeric Infusor Pumps at HRH Cancer Care Clinic.

ACTIONS TAKEN

The team completed the following:

- 1. Environmental scan and business case proposal to implement elastomeric infusor pumps at HRH Cancer Care Clinic.
- 2. Stakeholder meetings with program leaders, nursing, pharmacy, elastomeric infusor vendor, and HCC (to provide chemo drug spill kits and infusor disconnects).
- 3. Revision of treatment plan order sets by informatics analysts and stakeholder testing.
- 4. Pharmacy and nursing education.
- 5. Development of patient education and transition letter.
- 6. Communication plan to internal and external stakeholders (e.g., Emergency Department & HCC).
- 7. Policy update and continued monitoring post implementation.

Figure 1. Baxter™ Elastomeric Infusor Pump used at HRH Cancer Care Clinic.



LESSONS LEARNED

Collaboration and commitment among stakeholders to implement elastomeric infusor pumps has eliminated previously reported patient safety incidents.

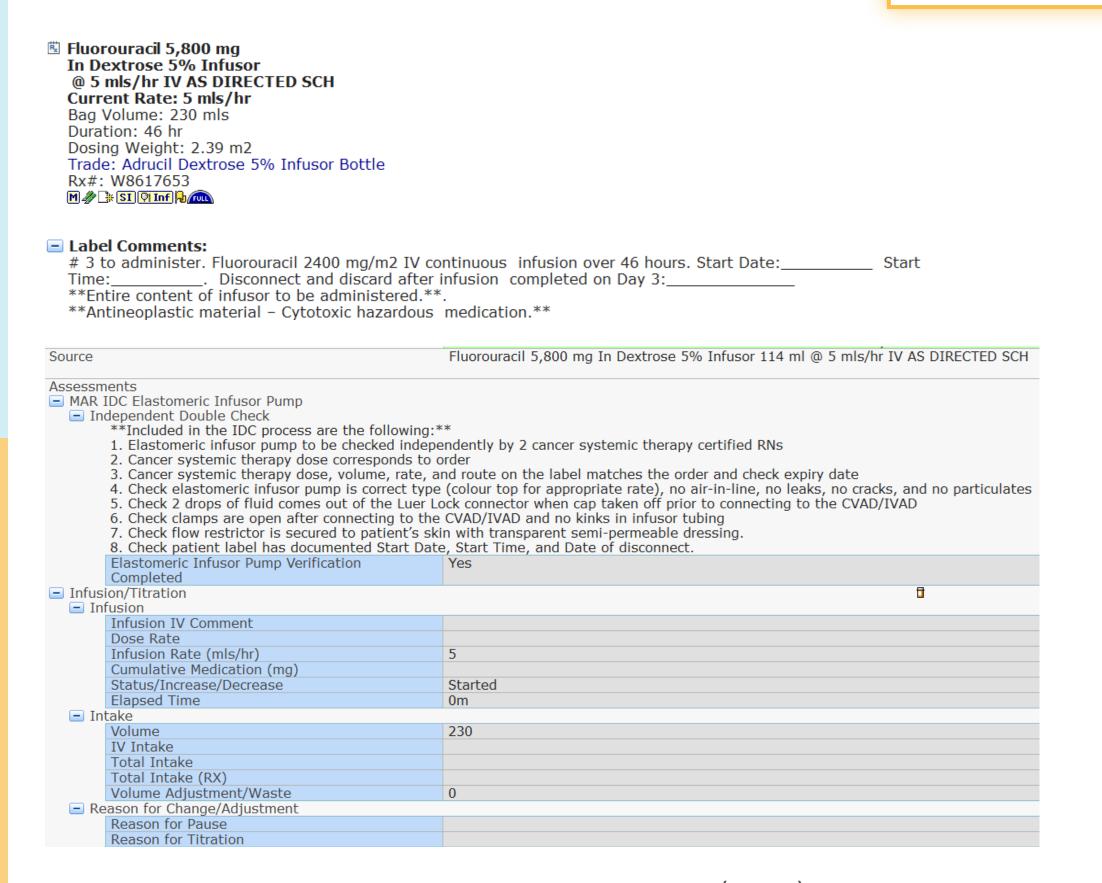


Figure 2. Medication Administration Record (MAR) view and Independent Double Checks (IDC) required for High Alert Medication & Elastomeric Infusor Pump

Incidences	CADD Pumps Initiated by Home and Community Care	
Supplies & Drug Delivery	1.	No supplies or drug delivered to patient home (2 cases).
	2.	Patient received another patient's supplies and 5FU drug (2 cases).
	3.	5FU drug delivered to patient's doorstep and found frozen.
Home Care Nurse Staffing Resources	1.	No home care nurse available/assigned to go to the patient home to start 5FU infusion (3 cases).
CADD pump	1.	CADD pump 5FU infusion completed in 24 hours instead of 46 hours resulting in symptoms and hospital admission.
	2.	CADD pump reported to have stopped working, estimated 50% of 5FU drug volume still in the medication bag.
	3.	At time of disconnect of CADD pump, 5FU drug volume found 50%-75% full in the medication bag (4 cases).
	4.	CADD pump finished 4 hours earlier than expected time.

Table 1. Incident Reports from January 2022-May 2023.



Figure 3. HRH Elastomeric Infusor Pump Patient Education handout.

Incidences	Elastomeric Infusor Pumps Initiated in Cancer Care Clinic
Elastomeric Infusor pump	 At time of disconnect of elastomeric infusor pump, IV port in which the infusor is connected found clamped, 5FU drug volume found 100% full in infusor.
	2. At time of disconnect of elastomeric infusor, 5FU drug volume found 75% full in the infusor. Patient stated they received education for positioning and monitoring of the elastomeric infusor but did not notice not infusing.

Table 2. Incident Reports from June 2023-September 2023.

SUMMARY OF RESULTS

In October 2023, 525 elastomeric infusor pumps have been dispensed. Post four-month implementation of this change has eliminated the previously reported patient safety incidents related to supply and drug delivery, home care nursing staff resources, and CADD pumps. Two-infusor related patient safety incidents has led to reinforcement of nursing education/safety checks. Telephone calls are made to patients after their first infusor starts to review understanding of education received.