

Completing Questionnaires in My Humber Health

You have an upcoming appointment in the Surgical department. You must complete a **questionnaire before your information session.** This guide gives you step-by-step instructions on how to access the questionnaires on **My Humber Health**.

Step 1. Set Up Your My Humber Health Account

1. A) Once enrolled in **My Humber Health**, we will send you an email to set up your account. Click on the "**Click here to sign in**" link at the bottom of that email.

DoNotReply-MyHumberHealth@hrh.ca	ⓒ ← Reply ← Reply all → Forward & III → Thu 2025-03-27 10:39 Al
Dear LDF,	
You have been successfully enrolled in My Humber Health, your secure online patient	t portal. Please follow the instructions below to securely access your medical records:
1. Click on the link displayed below to open a new window.	
2. Create your own logon ID.	
Create and confirm your password.	
Select two security questions and create an answer below each question.	
6. Click "Continue".	
A "Terms and Conditions" window will appear - scroll to the bottom and click "Ac	cept" and you are IN!
Please be sure to write your credentials down so that you are able to logon in the fu	iture!
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B) Scan this QR code and it will take you directly to the My Humber Health Portal



2. A new browser window will open to the Sign In page for **My Humber Health**. It will have a temporary username and password already entered. Click on the "**Sign In**" button to proceed.

	My Humber Health
Sign In	Create Account
Please r Health, t Google ((INTERN	ode: In order to access My Humber he recommended web browser's are Chrome, Safari, Edge,and or Firefox IET EXPLORER is not supported).
Your us Sign in i credent	ername/password have been entered now to establish your permanent ials.
Usernan	ne (required)
TD142	2355774
Passwor	d (required) ow Password
protecto Privacy -	ed by reCAPTCHA
protecti Privacy - Sign in	ed by reCAPTCHA
protecto Privacy - Sign in Forgot U	ed by reCAPTCHA

3. Enter a new Logon ID (username) and a new password. You will also be asked to choose and provide answers to 2 security questions in the event you forget your password. Once you filled out all fields, click on the "Continue" button.

Changes Langes TD and Day		
Change Logon ID and Pas	ssword	
Logon ID must: • Contain no fewer than 4 • Contain no more than 22 Password must: • Contain no fewer than 4 • Contain no more than 22	character(s) 2 character(s) character(s) 2 character(s)	
New Logon ID	testldf	
New Password	••••	
Confirm New Password	••••	
Security Question	In what city (full name of city) was your Mother born ?	
Security Question Answer	test	
Security Question	In what city (full name of city) were you born ?	
Security Question Answer	test	
	·	Continue

4. Scroll the User Service Agreement. Click on the "Accept" button at the bottom of the screen.

Please select a new Logon ID and Password. Also answer the Security Questions.

🐝 Health Portal

User Agreement

Recommended Security Practices

In this Agreement, you have agreed to take steps to protect your User Name, Password, personal health information, and downloaded information. Once you have viewed information, it is your responsibility to protect it.

Here are the recommended steps you should take to protect your information or, if you are a Proxy, the information of the individual who has granted you access to his or her personal health information (you may choose to take other steps as well):

- Keep your User Name and Password confidential.
- The User Name must have a minimum of four (4) characters, a maximum of twelve (12) characters and must contain at least two (2) numeric characters.
- The Password must have a minimum of four (4) characters, a maximum of twelve (12) characters and must contain at least two (2) numeric characters.

- Sign out of your account every time when you are finished using the Portal (before closing the Internet browser window or computer you are using).

- Change your Password immediately if you believe that someone else knows your Password.

- If asked to "save your Password", you should answer "no". Passwords saved on a local computer or other device increase the risk of someone else accessing your Account.
- Ensure that no one is "shoulder-surfing" or watching you when you are viewing or adding in your information.
- Choose a private space (like your home) in preference to a public space (e.g., on public transportation) to access the Portal.
- Avoid using free or untrusted wireless Internet ('Wi-Fi') to access the portal. Free Wi-Fi is easily compromised.
 Protect your health information (e.g., clinic notes and appointments) and general health information (like a pamphlet about a health
- condition) that you download or print.
- Do not download documents to a public or shared computer.
- Store it in a safe location (like a locked cabinet or on a personal electronic device that is encrypted).
- Transport it securely.
- Be skeptical. Humber River Health will NEVER ask you to respond via e-mail to any requests for personal information or
 passwords. Please Contact Us immediately if you receive an e-mail request of this nature.

In MY Humber Patient Portal Terms of Use, you agreed to tell us about any suspicious activity. Please click on the Portal's Contact Us link if you think someone is using your account inappropriately.

BY CLICKING ON ACCEPT YOU ARE AGREEING WITH THE TERMS AND CONDITIONS OF THIS AGREEMENT.

Please print a copy of this agreement for future reference.

Step 2. Access the Questionnaires from My Humber Health

This is **My Humber Health**'s homepage. You can get to the Questionnaires in 3 different ways:

- A. By clicking on the Health Record icon at the top of the screen.
- B. By clicking on "What's New Within the Last 30 Days"
- C. By clicking on your appointment under "Upcoming Appointments"



A. If you click on the **Health Record icon**, you will see your reports, results, visit histories, and other health record information.

- Access your questionnaires by clicking on the "Questionnaires" link at the right of the page.
- A red dot means it contains a new or pending activity.

Select an item below or a button to the rig	ht to view more details. Learn More	& Health Summary
Allergies	Current Conditions	Visit History
There are no allergies for this patient.	There are no conditions for this patient.	
Contact	Technical Support	🦗 Results
		슈 Allergies & Condition
		Reports
		Documents
		Questionnaires
		💁 Medical History
		T Download Medical

- B. If you click on What's New Within the Last 30 Days, you will see the questionnaires to be completed.
 - Access your questionnaires by clicking on the specific questionnaire title.
 - To view the questionnaires you have already completed, click on the "View Completed" link.

bari test2's	
Select a questionnaire to view the details and opdat	te your healthcare information Learn More
	View Complete
Questionnaire	View Complete Submit By
Questionnaire Bariatric Program Patient Questionnaire BARI SURG DS/SADI INFO SESSION Tue, 01 Apr 2025 1:00 pm EDT	View Complete Submit By 26 Dec 2027

Contact Technical Support

- **C.** If you click on your appointment under "**Upcoming Appointments**", you will see details about h the information session (in the yellow box), and the questionnaires to be completed.
 - Click on the **Start** buttons at the bottom of the page to complete the questionnaires.



Step 3. Complete the Questionnaires from My Humber Health

Once you start a questionnaire, please answer the questions as best you can.

- You can save your progress by clicking on the "save Draft" button. You can come back to it at a later time.
- If you have completed all the sections and ready to submit, click the "Submit" button at the bottom right of the page. Note: Once you submit the questionnaire, you will no longer be able to edit it.
- You can view your completed questionnaires by clicking "View completed" as shown in step 2 (either Method A or B on page 4).

Bariatric Program Pa	tient Questionnaire	
Inswer the questions to (omplete your questionnaire.	
Step 1 of 1: Bariatric	Program	
General information		
Do you require an interpre	er	
🔿 Yes 🚫 No		
Language required		
What is your current weigh	t.	
Weight measured in		
O Pounds (Ib)		
Kilograms (kg)		
What is your current heigh		
Height measured in		

Note: Any future appointments that are booked (or questionnaires to fill out) will appear in your **My Humber Health** portal. You will receive emails letting you know that you have a new appointment booked. The emails will look something like these examples below:

Dear bari,	Dear bari,
NOTIFICATION EMAIL	NOTIFICATION EMAIL
You have new items. Click on the link(s) below to view.	You have new items. Click on the link(s) below to view.
Questionnaires to submit	Appointments
You can log on to the Home page of your portal by accessing the link below: Click here to sign in.	You can log on to the Home page of your portal by accessing the link below: <u>Click here to sign in.</u>

If you forgot your Username and/or Password on My Humber Health

1. Click on the "Forgot Username?" or "Forgot Password?" link at the bottom of the sign in page.

	My Humber Health		My Humber Health
Sign In	Create Account	Sign In	Create Account
Please r Health, t Google (INTERI	ote: In order to access My Humber he recommended web browser's are Chrome, Safari, Edge,and or Firefox IET EXPLORER is not supported).	Piease r Health, I Google (INTERI	note: In order to access My Humber the recommended web browser's are Chrome, Safari, Edge,and or Firefox NET EXPLORER is not supported).
Usernan	ne (required)	Usernan	ne (required)
Passwoi	d (required)	Passwo	rd (reiquired)
Sh	ow Password	Sh	ow Password
protect Privacy -	ed by reCAPTCHA	protect Privacy :	nd by reCAPTCHA
Sign in		Sign in	
Forgot L	Isername?	Eorgot L	Somame?
Forgot F	assword?	(Forgot P	

- 2. If you forgot:
 - Your username enter your email address and click on the "Send Username" button.
 - Your password enter your email address **and username** and click on the "**Reset Password**" button.

My Humber Health	My Humber Health
Send Username	Reset Password
An email address must be connected to your account in order to receive your username. Please contact the hospital if you do not have an email address connected to your account.	An email address must be connected to your account in order to reset your password. Please contact the hospital if you do not have an email address connected to your account.
Email Address (required) example: email@example.com	Usernomo (required)
This will send the current username to the above email address.	Email Address (required) example email@example.com
protected by reCAPTO A Reverse Privacy - Terms	protected by reCAPT_FAA
Send username	
Return to Sign in page	Preset Password

3. In both cases, you will receive an email. Follow the instructions to obtain your username or reset your password.